

TERMS & CONDITIONS

TERMS AND CONDITIONS FOR ONLINE PAYMENT :

These terms and conditions apply to the User who uses the Online Services provided for any payment made to Janga Media Pvt Ltd. Kindly read these terms and conditions carefully. By authorizing a payment to Janga Media Pvt Ltd through the online payment service, it would be treated as a deemed acceptance to these terms and conditions. Janga Media Pvt Ltd reserves all the rights to amend these terms and conditions at any time without giving prior notice. It is the responsibility of the User to have read the terms and conditions before using the Service.

Pls follow the instruction carefully:

Once “pay” - option is selected you will be directed for payment through net banking or debit / credit card. You can choose the desired payment option and proceed.

Once the payment is successful, you will get a payment confirmation on the website and e-mail, user has to keep the same for reference.

In case the payment is not successful due to any reason you will get a display on the status of failure in payment. In case none of the above two happens, and there is heavy delay in any response from the system - if you have not proceeded with payment and not given card detail particulars, you may proceed from the beginning again and start the payment process again

In case you have given all the debit / credit card details or net banking authorization for payment, and have not got any response, please check with your bankers or credit card company and see if your account is debited.

If your bank account/cc is debited, please dont make any attempt to pay again. However, if your account is not debited in the bank, you have to make the payment and get payment successful confirmation.

In any case, make a note of reference/transaction details in case of net banking or card payment.

Privacy policy: the details provided by you shall be utilized only for the purpose of receiving the payments to be made by you to janga media pvt ltd.. All data shall be kept secure, and shall not be divulged to anyone or utilized for any other purpose.

Cancellation/refund policy: there is no cancellation option for the end users after payment is made.

In case of duplicate payment, kindly approach admin or finance or accounts department for refund with proof of the transaction reference/ your bank statement. Refund will be processed within 10-15 working days, respective payment gateway will send back to the issuing bank [user’s card banker] in batches for processing, which should approximately take 8-15 working days, depending on issuing banks policies.

Important: by submitting a payment through the online-payments site you are agreeing to these terms and conditions including any updated changes in terms and conditions from time to time through our website.